



# PHOENIX GROUP

1631 Market Street, Suite A, Corona, CA 92880 Phone: (951) 520-0831 Fax: (951) 602-6776

Document Number: FRM-025  
Document Title: Purchasing Order Terms & Quality Clause  
Conditions

Draft or Revision: Revision 3  
See Corresponding: SOP-008

The following Quality Requirements (QR) apply to all PHOENIX GROUP Purchase Orders and Contracts, unless otherwise noted.

**Q1 INSPECTION and TEST SYSTEM REQUIREMENTS**

The supplier shall establish and maintain an Inspection and Test. The supplier' Inspection and Test System is subject to audit, verification and approval and/or disapproval by PHOENIX GROUP designated representative(s).

**Q2 MRB AUTHORITY**

Material review board authority is not authorized on this purchase order.

**Q3 APPROVAL and CHANGES**

The supplier shall notify the buyer of any proposed changes in the design, fabrication methods, or processes previously approved by the buyer and/or the buyer's customer, and obtain written approval of the changes from the buyer and/or the buyer's customer. Changed articles shall be clearly identified and in a different manner from the previous articles. When a proprietary item is procured by the buyer, the supplier shall notify the buyer of changes.

**Q4 RAW MATERIALS**

Raw materials shall be accompanied with certifications, chemical and/or physical test results. (See Q10) The supplier shall certify to the specific requirements defined on the face of the purchase order.

**Q5 IDENTIFICATION AND DATA RETRIEVAL**

Where and to the extent that traceability is a specific requirement, the supplier shall apply a unique identification to the individual product, material or batch. This identification data shall be recorded on and traceable to related suppliers records (see supplier quality records).

**Q6 SUPPLIER QUALITY RECORDS**

The supplier shall maintain suitable inspection and test records to serve as evidence of conformance with specified requirements. Such records shall be legible and traceable to the product involved. These records shall be maintained for a minimum period of seven (7) years from the date of final manufacture or as stated otherwise in the contract.

**Q7 SUBMISSION and RESUBMISSION OF NONCONFORMING ARTICLES OR MATERIALS**

Do not send nonconforming products or materials to PHOENIX GROUP without prior written authorization. Nonconforming articles and/or materials returned by the buyer and subsequently resubmitted by the supplier shall bear adequate identification of such nonconformance, either on the

Doc. Title: Purchase Order Quality Requirements	Doc. No.: FRM-025	Draft / Revision: Revision 1	Page: 1 of 3
--	----------------------	---------------------------------	-----------------

*Note: Printed versions of this document are uncontrolled, unless stored in Approved Physical Location as described in the Document Control procedure.*



# PHOENIX GROUP

1631 Market Street, Suite A, Corona, CA 92880 Phone: (951) 520-0831 Fax: (951) 602-6776

articles, materials, or applicable suppliers' records. The supplier shall provide evidence that the cause of the nonconformance has been corrected and that actions were taken to preclude any reoccurrence.

## **Q8 ACCESS to SUPPLIER'S FACILITIES**

During Contract performance, the supplier shall grant reasonable access to all of the supplier's facilities to representatives of PHOENIX GROUP customers, US government and/or regulatory agencies for the purpose of evaluating supplier's conformance to all PO/Contract requirements. When applicable, the access requirement shall be flowed-down by the supplier to the supplier's sub-tier sources.

## **Q9 FIRST ARTICLE AT SUPPLIER ACTIVITY**

Supplier shall perform a first article inspection in accordance with the requirements set forth Supplier shall forward one (1) copy of the first article inspection report to the buyer.

## **Q10 CERTIFICATE OF CONFORMANCE**

1. Processes or validation of process - Supplier shall provide evidence that the processes requested in this purchase order were performed by approved sources. Such evidence shall be maintained on file by the supplier. Included with each shipment to the buyer shall be a certificate of conformance indicating as a minimum the process description, process number, name and address of the process supplier, the purchase order and part number.
2. Raw Material – At a minimum, Certificates of Conformance for raw material shall include the appropriate information for traceability, the chemical and/or physical test specification, and actual chemical and/or physical test results.

## **Q11 MATERIAL TRACEABILITY**

Identification of each piece of material and each report is required by specification to provide traceability to heat, lot or batch number.

## **Q12 GRAIN DIRECTION IDENTIFICATION REQUIRED (where applicable)**

## **Q13 CONTROL of SUB-TIER SOURCES**

The supplier, as the recipient of the PO or Contract, is responsible for meeting all PO/Contract specified technical, delegated testing, inspection, or special processes, and quality requirements, whether the supplier performs the work, or the work is performed by the supplier's sub-tier sources. When the supplier uses sub-tier sources to perform work on products and/or services scheduled for delivery to PHOENIX GROUP, the supplier shall include (flow-down) on Purchase Orders or Contracts, to his sub-tier sources, all of the applicable requirements of the PHOENIX GROUP PO or Contract, including, when applicable the requirement to document and control "key characteristics" and/or "key processes", and to furnish certifications and test reports required by the applicable PO Quality Requirements.

## **Q14 SUPPLIER NOTIFICATION OF NONCONFORMING PRODUCTS DELIVERED TO PHOENIX GROUP**

When the supplier has determined that nonconforming product(s) have been delivered to PHOENIX GROUP, the supplier shall notify PHOENIX GROUP within twenty-four (24) hours of the initial discovery. The supplier shall use receipt acknowledgement e-mail or other positive notification

Doc. Title: Purchase Order Quality Requirements	Doc. No.: FRM-025	Draft / Revision: Revision 1	Page: 2 of 3
--	----------------------	---------------------------------	-----------------

*Note: Printed versions of this document are uncontrolled, unless stored in Approved Physical Location as described in the Document Control procedure.*



# PHOENIX GROUP

1631 Market Street, Suite A, Corona, CA 92880 Phone: (951) 520-0831 Fax: (951) 602-6776

method. The notification shall include the supplier name, PHOENIX GROUP PO/Contract number, part number and description, affected quantity and serial numbers (if known), dates delivered (if known), brief description of the nonconforming condition.

**Q15 REQUIREMENTS for QUALIFICATION of PERSONNEL**

Where applicable, only qualified/certified personnel shall be used based on process specification requirements (NDT, etc.). Records shall be maintained of the personnel qualifications/certifications.

**Q16 APPROVAL OF PRODUCT, PROCEDURES, PROCESS, AND EQUIPMENT**

PHOENIX GROUP will stipulate in the body of the PO when approval of product, procedure, process, and Equipment is required.

**Q17 VALIDATION OF PROCESSES FOR PRODUCTION**

When validation of a process for production is stipulated on a purchase order the supplier (or sub-tier supplier) is required to maintain records that demonstrate the ability of the process to achieve planned results. The supplier is required to provide a Certificate of Conformance. (see Q10) The records shall include, as applicable:

1. defined criteria for review and approval of the processes,
2. qualification and approval of special processes prior to use,
3. approval of equipment and qualification of personnel,
4. use of specific methods and procedures,
5. control of the significant operations and parameters of special processes in accordance with documented process specifications and changes thereto.

**Q18 KEY CHARACTERISTICS**

Supply is required to monitor and control key characteristics identified on the controlling print. Supplier is required to maintain records of the monitoring data.

**Q19 COUNTERFEIT PARTS**

Suppliers are required to have a Quality Management System that incorporates the prevention and detection of counterfeit parts/materials.

**Q20 AWARENESS**

Suppliers shall ensure that persons are aware of: (1) their contribution to product or service conformity; (2) their contribution to product safety; and (3) the importance of ethical behavior.

**Q21 SAMPLING**

The sampling method shall be in accordance with MIL-STD-1916 or comparable zero based sampling plan unless otherwise specified by the contract. Acceptance would be zero Non Conformances in the sample lot unless otherwise specified in the contract

Doc. Title: Purchase Order Quality Requirements	Doc. No.: FRM-025	Draft / Revision: Revision 1	Page: 3 of 3
--	----------------------	---------------------------------	-----------------

*Note: Printed versions of this document are uncontrolled, unless stored in Approved Physical Location as described in the Document Control procedure.*